GROZ-BECKERT®

Abt.:D-DKSName:Constantin Kautherstellt am:03.12.19Geändert20.12.19

Groz-Beckert KG - Citrix Workspace App for MacOS

Install and configure Citrix NSG Access for Groz-Beckert KG

This Documentation was created for MacOS Version 10.15.2, you can check the system version by pressing the Apple and "About This Mac"



Please download the Citrix Workspace app for Mac from:

https://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html

	0
/ Workspace app for Mac / Citrix Workspace app 1912 for Mac	
Citrix Workspace app 1912 for Mac	
Release Date: Dec 10, 2019	
Compatible with:	
Mac OS 10.13, 10.14, 10.15	
Download Citrix Workspace app for Mac (338.34.9 dng) Wenian (1912.0.23 (1912)) Checksums SHA256	
- 4822ef5a3c91d2tdttf5221c398ee047664b3caa119a2e1059429e0475081f2t	
 What's new, fixed or updated (Release notes) 	
Please review the product documentation is for the complete list of features.	
	/ Warkspace app for Mar / Clink Warkspace app 1932 for Mac Editation (Clink Workspace app 1912 for Mac Rease Date: Dec 10, 2019 Compatible with: War Clink Workspace app for Mac 1333 Ma - ang Warion 1912.0.23 (1912) Checksm 2432 - 4322ef5a1c91d/tfff5221c198ee047664b3caa1f6a2x1059429e047508172f - What's new, fixed or updated (Release notes) Passe review the product documentation of for the complete list of features.

Also download the certificates for the connection from: <u>https://support.groz-beckert.com/files</u>



Please open the Download folder and double click the "SectigoRSADomainValidationSecureServerCA.crt" file for GBKG (Europe) the "comodorsadomainvalidationsecureserverca.crt" file is for Asia.



Now press "Add" to install the certificate to you Macs Keychain.



You can check the certificates in the Keychain by opening the "Keychain Access"

			5								
Foroschos (7) AlcOrop Bicanta A Applications	Activity Mantar	SINSE URBLY	Aute MDI Setus	Bluetoceth File	Fort Comp	ColorSync Utility	Water Densels	Digital Colour	Discounty	Server	R
 Desktop Documents Downloads 	.	(B)	7	Licharge Cilling	Assistant	Ö		klæter			
Chue Cloud Drive	Nigration Associated	Screenshat	Script Edhar	System Information	Terrinal						
Ciris Worksp., A											
Ret Orange											
Calb Gi0i Oi0i											
 Diss Diss Grav 											
🗇 All Tags											
_	_	-	-	-	-	-	-	-	-	-	-
	-		-	-			_	_	_	_	-
		н • • •	1		💷 Aortisa	siam			Q.Servit	_	_
● ● ● Fanourites Proventa Becounta		H × ×	5		III Aostice	nine T	\$	6	Q Seed	A	
Faroucitus Mattarap Attarap Applications Constitute Descripto	Achtes Flas	H × Q × AppSon	5 Z Ktorates	C. Baka	R Anglian Ceicolator	sions 177 Ceiender	Creat	Ciric Horkegace	Q Second Contacts	Distorey	Facility
Convertes Convertes Convertes Convertes AspScatters Decentre Decentres Decentres Decentres	EE = = = = Achtes Pas	H × Q × Ap Son	5 2 Xarrata	C. Bada	Cetalitat	viona 1977 Celender		Ciri Verheuer	Q. Served Contacts	Dictorary	Feative Geographics
Contents Co	Erd My	H × Q × ApSine Fistor	2 Zuranter Fort Book	Baka Docide Chrome	Cricolary Cricolary Here	vions Ceundu BMCCanactions Sync	Criss Frage Casture	Cirie Worksace Luncipad	Q Sauch Cortacts Cortacts Nat	Dictorary Varps	Fasilina Kosnagos
	HE = I = Address Flus Pro My Fro My	E V O V ApSink Pets	3 CO 2 Alternation Fort Stock	Cube Bucks Cogle Chore	■ Applier Exection Catestino Romo	ciona Celendar BM Centectens SYX	Creas Trago Castor Sego	Cirie Hochagea Cirie Hochagea Lunctega Cipie	Q secol Cortests Not Not	Dictorery Vagis	FendTive Kostages
Control Control	HE = I = Auktor Fux Auktor Fux Prd My Versch Renzon	I V V V Aqo Sava Fizia Missee Cortrel	5 2 2 2 2 2 2 2 2 2 2 2 2 2	Code Choree	E Aglier Geslen Anne Rone Rone	NOVIO Calmar Bill Canadar Bill Canadar Press Restri	Creat Creat Figg: Caster Figg: Caster Figg: Caster	Cite to base Cite to base Lancted Cite Cite Cite Cite Cite Cite Cite Cite	Q. Seed Cotacts Mai Pictics	Dictorary Dictorary Vars Quectore Reper	Faction Faction Messages Remoters
Control Control Contro Contro Control Control Control Control C	HE = I = Addes Fuu Addes Fuu Pra Mr Warson Kenses Warson Kenses Warson Kenses	Asses Correl Misses Correl	2)	Cube Rusha Codes Chore Codes Chore Nors	R Aceler Carelener Rene Rene Rene Rene	Norm Canada Marcenaceous Paton Boop	Cress Drage Carters Frage Carters Proge	Ciri e Norhace Ciri e Norhace Laurchpad Nocass	Q meet Cortaeb Not Not Porte	Dicionary Dicionary Varia Qualifiere Regere	Featiwa Kasayas Kasayas Rameers
Provides	ETE = C I = C ETE = C I = C I = C I = C ETE = C I = C I = C I = C ETE = C I =	RESERVENT	5 Ref Book Masse Masse Masse Masse Masse Masse Masse Masse	Ruda Boda Sougle Chorre Marse Nates	Radies Canadara Canadara Canadara Canadara Canadara Canadara Canadara Canadara Canadara Canadara Canadara	isous Creadur Bill Caradur Bill Caradur Pitole Rotte Filoso Rotte Filoso Rotte Filoso Rotte	Creat Creat Frage Context Frage Frage Frage Context Frage Context Context Context Frage Context Contex	Cirie Buchasee Cirie Buchasee Cirie Buchasee Cirie Buchasee Laurenad Document	Q Seed Cortests Wait Nait Protes Disco	Calcorer Dictorer Varis Outorfme Reger	Feadires Kasaigas Kasaigas Ronnecer
Content C	EE = I = Address Parts Address Parts Add	HIIIIII ARSON	2) Autoratur Fert Book Matte Matte Matte	Code Chore Decis Decis Decis Decis	Roster Cerster Cerster Ros Poss Poss Poss Poss Poss Poss	elsee Title Creater BM Connectors 992 Parts Roch Parts Roch Parts Roch Parts Roch Parts Roch	Crear Crear Frag Carter Page Page Page	Citie Workseen Citie Workseen Citie Workseen Cottats Rocats Rocats	Q: Search Q: Contraction Contraction Data Data Picoles Data Data	Calcovery Decovery Ves Outoffere Reper	Reality Assages Remeers
Caral Second Se	Actor Fat	Aqs Sara Aqs Sara Factor Factor Misson Correl Original Origi	5 Altoration Ref Base Mater Mater Mater Mater	Code Code Code Code Code Code Code Code Code Code Code Code	Rostier Generation Fore Fore Fore Fore Fore	eboo Toto And consectors Facto Rear Facto Rear Facto Rear	Creat Creat First Caster Riss Riss Treat Caster Coo	Circ in the head Circ in thead Circ in the head Circ in the head Circ in the head Circ in t	Q mend Carter Carter Mai Pictor Pictor	CLOCHTER PROFE CLOCHTER PROFE CLOCHTER PROFE CLOCHTER PROFE	Footire Footire Missinges Romiteers
Contraction Contr	EE = I F	Auge Start Auge Start Firster Missees Control Original Original	3	Rude Rode Code Crore Nots Nots	Register Cacaland Cacaland Cacaland Cacaland Cacaland Cacaland Cacaland Cacaland Cacaland Cacaland	ebrs Enclose Participation Par	Case Case Figs: Caster Fices Fices Line Modere	Cite Starkase Cite Starkase Cites Starkase Cites	Contract Contracts Contracts Contracts Contracts Notes Proces Distance	Cacarere Cocarere Cocarere Cocarere Cocarere Cocarere Cocarere Cocarere Cocarere Cocarere Cocarere Cocarere	Realine Realine Missinges Realine
Control C	Literature Address Parts Per Arg Description Descripti	Are Sone Are Sone Fictor Mission Content Mission Content Original Son	3 Arrester Fori Sace Mate Stakes	Rude Rude Coole Citrare Notes Notes	Rotari Augusta	obre Cranter Crante	Creat Creat Fight Careford Pages Pages Pages Pages Pages Pages Pages Pages	Cire Ruchard Laurepad Cire Ruchard Laurepad Laurepad Laurepad Laurepad Laurepad Laurepad	Callment Cortacto Noi Noi Noire Noire	Carlower Car	Facative Facative Mostagas Reminéets

Now click on "login" and "Certificates" there the installed certificate should appear.

••• 🕂 🕕				
Keychains				
🚽 login				
Local Items				
System				
📴 System Roots				
	Name	^ Kind	Expires	Keychain
	COMODO RSA Domain Validation Secure Server CA	certificate	12. Feb 2029 at 00:59:59	login
	Sectigo RSA Domain Validation Secure Server CA	certificate	1. Jan 2031 at 00:59:59	login
Category				
R All Items				
/ Passwords				
Secure Notes				
My Certificates				
9 Keys				
Certificates				

Please go back to the Download folder and double click the "CitrixWorkspaceApp.dmg" file.



Choose "Install Citrix Workspace"



Click "Continue"



And again click on "Continue"



Now you can choose the Language for the installation and press "Continue"



Now you have to "Agree" to the Licence Terms.



Now you can press "Install"



And enter your Mac System password.

$\mathbf{\Omega}$	Installer is trying to install ne	w software.
	Enter your password to allow this.	
	Username:	
	Password	
	Cancel	Install Software

Check "Add Account" and press "Continue"



Click "Close" to finalize the installation.



Now you can delete the installation file by choosing "Move to Bin"



The Citrix Workspace App should be started automatically, if not please start the Application from the Applications Folder.

Please enter the Server URL: https://ctx01.groz-beckert.com

	Citrix Workspace	
Gitrix Workspace	Add Account Enter your work email or server address provided by your IT department: https://ctx01.groz-beckert.com	Menu 🗸
	Cancel	
	To access your Workspace, set up your account.	

Now enter your Groz-Beckert KG credentials.

	Citrix Workspace
User name:	
Password:	
	Cancel Sign In
Secure conn	ection

Please choose "StoreNSG"

	Citrix Workspace	
🌜 Citrix Workspace	Add Account Select account: Account Description StoreSAP/Vewing	Menu 🗸
	Store	
I '		
	To access your Workspace, set up your account.	
	Set Up Account	

Now enter again your Groz-Beckert KG credentials.

	Citrix Workspace
User name:	
Password:	
	Cancel Sign In
Gecure conn	ection

Now you should get access to the Citrix Desktops Page. Here you can choose your Citrix environment the standard is the "Cloud 10" Desktop. Click the Desktop to start the Citrix session.

	Ci	trix Workspace		
Citrix StoreFront	FAVORITES		APPS	
				Q Search Desktops
Details		Details		Details
Desktop Cloud7 GBA Prod	Desktop Clo Approval	oud7 GBKG		Desktop Cloud7 GBKG Prod
			_	
Details	-	Details		
GBA_Cloud10	GBKG_Clou	d10	J	
				Current Server: GBKGCXSFI

Now the Session should start.



е • • • (:::::	Cloud10 • ::::::)
ivanti 🛛 🛃 🖤	orkspace Control
Copyright & 2329, Junn J. Al Arbhersen Protected by patients and they Jona Jun Learned the company internal	a.com/patents
Active Solapi Web Fileform Quitemizations	(0%) Composer (10.3.110.0)



Trouble Shoot:

If you'll get an error message (Certificate Error) while starting the Citrix Desktop please try the following.

Please note all saved Passwords will be deleted with this step and you have to enter them again! (ex. You have to enter your Apple ID password again)

Open the Keychain Access from the "Applications" Folder - "Utilities"

Keychains				
login Local Items System System Roots	Sectigo RSA Domain Validation Secure So Intermediate certificate authority Expires: Wednesday, 1. January 2031 at 00:59:59 @ This certificate is valid	erver CA Central European Standar	d Time	
	Name	^ Kind	Expires	Keychain
	COMODO RSA Domain Validation Secure Server CA	certificate	12. Feb 2029 at 00:59:59	login
	🤤 Sectigo RSA Domain Validation Secure Server CA	certificate	1. Jan 2031 at 00:59:59	login
Category				
航 All Items				
Passwords				
Secure Notes				
My Certificates				
🕈 Keys				
Certificates				

Click on Keychain Access

And then "Preferences"

About Keychain Access	;
Preferences	Ж,
Certificate Assistant Ticket Viewer	► ∖∵₩K
Services	►
Hide Keychain Access Hide Others Show All	нж Нж∵
Quit Keychain Access	жQ

Now you can reset the Keychain to the default by clicking "Reset Ma Default Keychain"



And confirm with you Mac OS Device password.

	Please enter your login password. This password will be used to create your new keychain.
	Password:
	Cancel

By clicking "OK" the default Keychain will be created.



Now please go back in the documentation, install the needed certificate and try the connection again.